

Management statement on the quality an quality assurance policy

Kube & Kubenz Internationale Speditions- und Logistikgesellschaft mbH & Co. KG is a service company. The focus of the entrepreneurial activity is the planning and execution of transport of liquid products from the chemical and petrochemical industry, as well as the transport of liquid feed and feed additives according to the specifications of the GMP+ Scheme 2020. The dangers and risks for humans and the environment associated with this activity within the framework of the associated with the industrial division of labor must be taken into account through appropriate regulations, training courses and special measures.

The management of Kube & Kubenz regards their quality policy as an essential part of their corporate policy. Social responsibility, health, the environment and the protection and safety of all persons, groups or institutions that are directly or indirectly affected by the activities of our company are core areas of this policy. In addition, we refer to the Corporate Social Responsibility (CSR) guidelines that we have defined.

The core areas defined in our quality policy apply to all employees and to all persons, groups or institutions that are affected by the activities of our company.

Kube & Kubenz recognizes the skills and performance of its employees; this means appreciation, equal treatment and inclusion of employees' interests in work design.

It is the duty and responsibility of every employee to take care of their own health and safety and that of their colleagues and anyone else related to their work. Protecting people, preserving the integrity of valuable and hazardous products from loss or vandalism, and protecting manufacturer information placed in the custody of Kube & Kubenz are of the utmost importance.

Kube & Kubenz has recognized that the correct understanding of the expectations of their customers and the unrestricted fulfillment of the agreements made with them must be the absolute objective of all employees in the company. Decisive for the quality of the service measured against the requirements of the customers are therefore the diligence, commitment and team spirit of each individual employee. The success of Kube & Kubenz depends on the quality of the services provided.

Management therefore encourages all employees to actively participate in the company's quality, health, safety and environmental programs and encourages employees to actively participate in the implementation of the programs. For this reason, Kube & Kubenz has introduced a quality management system according to DIN EN ISO 9001:2015 in all quality-related areas of the company, which is documented in this manual.

In order to further improve safety when transporting chemical products, Kube & Kubenz has been participating in the BBS program in accordance with CEFIC guidelines for years. The aim is to increase safety in road transport by positively influencing driver behavior through observation, training and communication.

Any deviations - be it on the part of the customer or internal complaints and observations - are recorded and processed. With the help of indicator systems, trends can be identified and countermeasures can be taken at an early stage.

Drugs, alcohol and narcotics (not forgetting mind-altering drugs) are strictly forbidden for all employees – especially dispatchers and drivers – during working hours. When starting work, it must be ensured that no after-effects affect the ability to work.



The management ensures that the employees are aware of the company's goals and see themselves as part of this system. The observance and application of applicable laws, official regulations and guidelines is a prerequisite. The idea of quality can only be permanently anchored in the company if everyone involved in the company's success strives together.

The management will support the efforts by providing the necessary funds, appropriate measures and training within an economically reasonable framework. All procurement measures must be based on standards that are determined by environmental protection criteria and safety requirements. This affects the requirements for the material used as well as the equipment of the business premises and workplaces.

A prerequisite for the permanent provision of a service based on quality, safety, health and environmental protection standards is the generation of profits. They create the necessary scope for investments in qualification

of the employees as well as for the maintenance and procurement of modern means of transport - with the aim of securing the future of Kube & Kubenz and preserving jobs.

Only well-known partners who meet our own requirements are used as subcontractors and integrated into the quality management program of Kube & Kubenz. Kube & Kubenz expects all business partners who play a significant role in the functioning of the quality assurance system to meet the quality requirements in the same way and to support the efforts to the full extent through a partnership.

Hamburg, January 2023 Konstantin Kubenz Managing Director